

**January 2022**

## **5 Year Warranty for Luna IPX4 & Luna Twin models. Warranty Conditions:**

Warranty is valid for Luna IPX4 and Luna Twin models.

Warranty is valid from date of invoice.

Annual service and / or inspection must be performed minimum once a year and by a qualified service technician, e.g. a person suitably qualified to carry out technical service, or who has prior experience in servicing ceiling lifts, or who has completed Winncare's technical training course on the Luna ceiling lift.

Annual service and / or inspection must be performed according to Winncare's service and inspection checklist. Please refer separate Luna checklist document.

An annual service report must be filled out after each annual service and / or inspection and a written, or electronic, record of the service / inspection kept in the form of a logbook, file, or similar.

On completion of the service and / or inspection, a control label showing the service / inspection date and the next date of service / inspection must be visibly placed on the ceiling lift.

The warranty is conditional on only original Winncare spare and wear parts being used.

The warranty is conditional on the Luna IPX4 & Luna Twin ceiling lift being correctly used, for its intended purpose only and according to Winncare's user guidelines.

### **5 Year warranty covers:**

- Motor
- PCB

### **Exceptions for 5 Year Warranty:**

#### 1 year warranty:

- Batteries

#### 2 year warranty:

- Strap
- Hand Control
- Cables
- Charger
- Potentiometer
- Side foils
- Spreader bar
- Mobileflex Gantries

